

Brunno Rodrigues Putnam

Brunno Gil Marquezini

Software Engineer | Enterprise Systems Administrator | IT Support Professional

U.S. & Brazilian Citizen • Recife, PE, Brazil • Open to Remote / Hybrid • Fluent Bilingual (English/Portuguese)

PROFESSIONAL SUMMARY

IT professional with 15+ years of progressive experience spanning enterprise systems administration, NetSuite ERP consulting, software development, networking, and end-user support. Proven track record configuring and optimizing complex ERP environments, resolving high-impact technical issues under pressure, and translating business requirements into secure, scalable solutions. Skilled at managing sensitive information, administering identity and access controls, and building efficient, well-documented technology environments that keep operations running smoothly. Recognized for dependable customer service, clear communication with technical and non-technical stakeholders alike, and consistent delivery on mission-critical systems. Dual U.S./Brazilian citizen bringing bilingual fluency, cross-cultural fluency, and a remote-first, globally distributed work ethic to enterprise IT and ERP consulting roles.

CORE COMPETENCIES

Enterprise Systems Administration • Technical & Customer Support • Identity & Access Management • Troubleshooting • IT Operations • Software Implementation • Process Improvement • Information Security • Workflow Automation • Systems Integration • Agile Delivery (SAFe/Kanban)

PROFESSIONAL EXPERIENCE

Senior NetSuite Consultant Feb 2026 – Jul 2026

Active Cloud Solutions — Recife, PE — Remote

- Delivered senior-level functional and technical NetSuite consulting for clients with complex ERP environments across multiple industries.
- Resolved advanced issues spanning financials, procurement, CRM, inventory, and order management while maintaining high client satisfaction.
- Configured and optimized NetSuite using SuiteScript, SuiteFlow, Saved Searches, SuiteBuilder, CSV imports, and SuiteCloud Development Framework (SDF) best practices.
- Managed user roles, permissions, and security configurations following least-privilege and governance best practices.
- Authored technical documentation and delivered remote training to help clients get the most from their NetSuite environment.

Senior Business Developer | NetSuite Solutions Consultant Feb 2022 – Dec 2025

Swyft ERP — SaaS — ERP selection & implementation

- Served as primary liaison between Swyft ERP and Oracle NetSuite, working directly with Oracle Partner Managers to grow the partnership and identify new business opportunities.
- Managed the company CRM to identify, qualify, and nurture prospective clients, sustaining a healthy sales pipeline.
- Built internal tools and process improvements that scaled customer onboarding, implementation, and post-sales support.
- Ran technical discovery sessions to translate client requirements into NetSuite solution recommendations.
- Delivered instructor-led training on the SuiteCloud Development Framework (SDF), enabling consultants and developers to manage source-controlled customizations and deployments.

NetSuite Consultant Sep 2021 – Feb 2022

Limebox — Oracle NetSuite-Certified Solution & Services Partner — Contract

- Provided functional and technical NetSuite consulting for clients across multiple industries with complex ERP environments.
- Diagnosed and resolved application issues in financials, procurement, inventory, and custom business processes.

- Customized NetSuite using SuiteScript, SuiteFlow, and SDF, and supported data migration and system integrations while protecting system integrity.

Software EngineerMar 2018 – Jan 2021

SRS Acquiom — Denver, CO

- Progressed through Application Administrator, IT Help Desk Engineer, NetSuite Administrator, and Junior NetSuite Developer roles supporting a global enterprise environment.
- Administered Oracle NetSuite — users, roles, permissions, custom records/fields/forms, dashboards, saved searches, workflows, and CSV imports — and developed SuiteScript 2.0 customizations.
- Built and maintained applications using the SuiteCloud Development Framework (SDF) and automated business processes with Workato integrations.
- Provided front-line and escalated technical support for enterprise applications, hardware, mobile devices, and cloud services (Microsoft 365, Google Workspace, Jamf Pro, Intune, VMware AirWatch).
- Managed employee onboarding/offboarding, IT asset inventories, and support requests via Jira using Agile (SAFe) and Kanban methodologies.

NetSuite Administrator / IT Technical Analyst / Applications AdministratorSep 2016 – Mar 2018

SRS Acquiom — Denver, CO

- Administered NetSuite (user/role management, saved searches, custom records/fields/forms/workflows) using Scaled Agile (SAFe) and Kanban.
- Built Workato automations and integrations and managed support work through Jira.
- Delivered IT help desk support across Apple, Google, and Microsoft 365 environments, MDM (Jamf Pro, Intune), and VoIP (ShoreTel), including onboarding/offboarding and vendor management.

Information Technology TechnicianJan 2012 – Feb 2017

Metropolitan State University of Denver — Denver, CO

- Delivered desktop, hardware, software, printing, and lab support to students and faculty in a high-volume university computer lab.
- Diagnosed and resolved Windows workstation, printing, and connectivity issues, maintaining reliable access to university computing resources.
- Supported account access, file management, and software troubleshooting for users of varying technical skill levels, documenting issues and escalating complex cases as needed.

Network TechnicianJul 2007 – Dec 2010

AT&T / Southwestern Bell — Greater Houston Area

- Installed, configured, and maintained VDSL, VoIP, fiber, and home networking services for residential and business customers.
- Provided Tier 3 support for high-frequency callback customers, resolving complex connectivity and voice issues.
- Interpreted work orders and network diagrams, managed a multi-stop daily service schedule, and coordinated with dispatch to maintain high service quality.

EDUCATION

Bachelor of Applied Science, Computer Science — Metropolitan State University of Denver

Associate of Arts, Computer Hardware — Southeastern Community College

CERTIFICATIONS

- NetSuite Certified Administrator — Oracle
- NetSuite Certified SuiteFoundation — Oracle